



## Thurston Manor Disability Access Statement

Thurston Manor Leisure Park welcomes people with disabilities and has developed this Access Statement to address some of the common issues which disabled people may face. We are a pet friendly park and guide dogs are permitted throughout.

We aim to ensure that all employees, guests and others who use the park and its facilities are treated equally and according to their needs.

### **Pre-arrival**

For any help or assistance prior to arrival, we advise contacting our Reception or Holiday Sales team.

### **Reception and complex entrance**

There is a parking area directly outside Reception and the shop. There is additional parking outside the complex with allocated disabled bays. Reception, the shop and the complex can all be accessed by ramp for easy access.

Movement around the complex is all on one level with plenty of space for wheelchairs between connecting doors throughout the building. There are disabled toilets available in the complex and Reception areas.

The swimming pool does not have a hoist facility but there is level access into the building.

### **Public areas**

The top area of the park is all on a fairly flat level, as is the bottom area, however the hill joining the two is quite steep. The launderette on park has a small step up.

### **Accommodation**

There are three accessible caravans on park which are suitably equipped and accessible. Each of these caravans have designated parking adjacent to them.

### **Local area**

Our local areas both north and south, to Dunbar and Berwick respectively cater for accessible use in many areas, however Berwick itself does have a few steep roads around the town.