

Queensberry Bay Disability Access Statement

Queensberry Bay Leisure Park welcomes people with disabilities and has developed this Access Statement to address some of the common issues which disabled people may face. We are a pet friendly park and guide dogs are permitted throughout.

We aim to ensure that all employees, guests and others who use the park and its facilities are treated equally and according to their needs.

Pre-arrival

For any help or assistance prior to arrival, we advise contacting our Reception or Holiday Sales team.

Reception and complex entrance

There is a communal car park, suitable for three cars, directly opposite Reception/the Shop, which also provides access to the Sales Office in the opposite direction. The entrance to Reception/the shop is flat other than the lip on the door.

Public areas

The park is flat throughout, with a slight slope leading down to Sandside for those on hard standing touring bases.

The entrances to the toilet and shower block, as well as the touring kitchen, are flat other than lips on the door.

Accommodation

We offer one accessible caravan with all the usual comforts and additional specific features designed for guests with limited mobility which include manual hoist, large bathroom, lowered kitchen counters, large bedroom allowing space to manoeuvre and external ramp access to the accommodation itself.

All our hire fleet come with three steps leading into the accommodation. The glamping pods also have three steps to access, which are built into the decking.

Local area

There is a public car park on the road leading into the park which allows direct access to the beach and golf course. There is also a ramp walkway from the park which leads directly to the beach.

There is a hotel in Powfoot, one mile from the park, which serves food and drinks and is easily accessible. The walk to the hotel is approximately 10 minutes and there are 2 service buses daily to take locals from the hotel into Annan.